

1 - What is eVoda?

eVoda is an online membership club which provide discounted services and products for the members and offers discount advertising packages to the suppliers.

2 - What is a membership club?

A membership model is a type of business plan where individuals pay a recurring fee to access the value an organization creates. It provides the basis for different membership levels, revenue sources, marketing activities, events and conferences and finances.

A membership club is any organization that lets peoples subscribe to their services on a long-term basis, where members often pay a membership fee.

3 - What are eVoda's products for the members?

Discount coupons and tickets.

4 - What kind of discount coupons does eVoda offer?

eVoda offers different types of discounted services and products such as leisure activities, health and beauty services, tours, online courses, restaurants and coffeeshops and etc.

5 - What is the difference between tickets and discount coupons?

By purchasing a discount coupon, you will pay the discounted fee of the service or product directly to the suppliers while for tickets you will pay the fee to eVoda.

6 - What types of memberships does eVoda offer?

eVoda offers you 3 membership options, giving you the freedom to choose what suits your individual needs.

eVoda membership plans are as follows:

A) General Membership B) Exclusive Membership C) VIP Membership

7- How much does each membership type cost on eVoda?

For each membership you will be obliged to pay an initial fee plus the monthly subscription fee for which you will be charged each month;

General: \$60 Initial - \$5 Monthly Subscription Fee

Exclusive: \$200 Initial - \$10 Monthly Subscription Fee

VIP: \$500 Initial - \$25 Monthly Subscription Fee

*You will pay the first month along with the initial amount and the next due date is 30 days after your registration date.

8 - What are the differences between eVoda memberships?

A) Prices B) Discount rates on tickets C) Validity Time D) Complimentary services awarded and loyalty benefits.

9- How long is the validity of each membership?

A) General: 1 Year B) Exclusive: 3 Years C) VIP: 7 Years

10 - Is it possible to purchase the tickets without signing up for a membership plan?

Yes, you may register and purchase products and services on eVoda without opting for a paid membership, however you will not be entitled to the same discounts and benefits as our members. *

11- How soon will I be able to purchase the discounted tickets for members?

The discount coupons and tickets prices will not change for 7 days after purchasing a membership plan, which means if you would like to purchase a ticket or discount coupon within the first week, you will be paying the same amount as a non-member user.

12 - What are the available payment methods?

We currently support ETC, Cryptocurrencies, Perfect Money and bank transfers.

13 - How soon can I use tickets purchased on eVoda? (Delivery time)

Right after purchasing a coupon or ticket, you can contact the service provider and fix the date and time (if needed).

For tickets that are directly provided by eVoda, such as concerts and tours, the date and time will be sent to you by eVoda.

14 - Can I refund my Membership plan?

Yes, there are two cases in which you can request a refund:

A-You can request a refund and receive 100% of your money back within 7 days of your registration date if you have not used any discount coupon or ticket from eVoda.

B-You can request a refund after 1 year if:

- You have not used any normal or gold tickets from eVoda.
- You have not attended any of our seminars and events.

In this case you will receive 100% of your money back plus 6%.

15 - Can I refund the purchased Ticket?

Yes, you are entitled to a full (100% money back) refund of your ticket price fee within 7 days from the date of purchase. *

16 - How can I book my tickets and discount coupons?

Right after purchasing a discount coupon, you will receive a confirmation receipt via email. you can then contact the service provider to arrange the date and time.

For eVoda tickets, you will need to contact eVoda directly and get the final ticket along with the date and time or any other required information.

17 - What happens if the service provider of my purchased ticket stop working or stop providing that service before I book?

In such a case we will allow you to choose any other ticket from our shop with the same or higher price. If the new ticket would be more expensive than the purchased one, we will ask you to top up your account for the remaining amount.

18 - Do the tickets have expiry date?

Events and date specific tickets are subject to expiration, all other tickets and services will be expired only after your membership validation period. *

19 - What happens if I don't pay the monthly subscription fee?

Failure to pay the subscription fee will result in a temporary conversion of your account to a free user, under which circumstance you will no longer be entitled to discounts and benefits of a paid member, until such time that all outstanding payments are cleared. *

20 - How can I upgrade my membership?

You can upgrade your membership by paying the difference between the initial fee of your current plan and the new membership plan.

*Upgraded membership is not refundable unless done within 7 days of registration.

**You cannot downgrade your membership plan after purchasing it.

21 - Can I add extra person to my ticket upon reservation?

Group tickets are limited to the number of persons entitled to their use. This number can be found in the description of applicable products. *

22 - Can I reserve my ticket for any day of the year?

Dates and availability are subject to our service providers and may vary between products. You can book your ticket for any day of the year as long as it's within your membership validation period.

23 - Can I give my ticket to someone else?

You can give your ticket to your parents or children, other than that tickets purchased under your name are non-transferable but group tickets allow you to bring along extra persons, when applicable.

24 - Can I give/sell my membership to someone else?

No, memberships are non-transferable and may not be exchanged for or used as any currency

25 - Is there any limit on the maximum number of tickets that each member can purchase?

No, a member may purchase an unlimited number of tickets if they so desire.

26 - I have already purchased a ticket, can I change it to another ticket?

Tickets are not directly exchangeable but you may apply for a refund and purchase another ticket. Refer to section 9 for refunds.

27 - What is Golden ticket?

A Discount coupon on eVoda website which offers more than 50% discount.

These coupons are either available for a limited time which varies from 1 day to 1 month, Or available for a limited number of customers.

There is another type of Golden ticket which is offered directly by eVoda. These golden tickets have lower price comparing to normal ones.

28- Is there any limitation on purchasing golden tickets?

Yes, the golden ticket is a one time offer for each member, which means each member can only purchase one of each.

29 - How often does eVoda offer golden tickets?

Golden tickets could be offered every day by the suppliers or eVoda which availability time varies from 1 day to 1 month.

30- What is Dream Ticket?

Each season eVoda presents some of the services or products as dream tickets with more than 90% discount.

31- Is it possible to have income from eVoda?

eVoda offers a SLM program in which You can earn commission by referring new members to eVoda.

Based on the purchased membership type by your referral, the commissions are as follow:

General Member: \$10

Exclusive Member: \$40

VIP Member: \$80

32- I'm a member of eVoda, can I earn commission by selling discount coupons or tickets to other people?

The only available program for eVoda members is Direct Selling (refer to No 30).

For more options you will need to change your membership type to representative.

33- How can I cooperate with eVoda as a supplier?

You can read more information about our supplier's program in the link below:

*Terms and Conditions apply, please refer to our rules and regulations for details. If you require more information or assistance do not hesitate to contact our customer support at Support@eVoda.net